



# Kelvelec

## Quality Policy

Kelvelec Electrical Supplies Ltd is committed to providing a quality service in the reselling of domestic, commercial and industrial electrical equipment, into the wholesaler market. We are proud of our reputation for professionalism and reliability. We are committed to continually improve and innovate processes and the availability of products to ensure that customers are provided with a high quality service that meet the demands of a changing world.

Our policy therefore is to:

- Operate a management system that integrates organisational structure, procedure, processes and resources.
- Continually improve through the Management Review process to set objectives and targets to monitor the effectiveness of the Quality Management System.
- Meet the needs of customers in the provision of good service of consistent quality.
- Meet all legal and other requirements.
- Create a culture of innovation and improvement.
- Work with customers and suppliers to continually develop partnerships to provide improved products and services.
- Make employees aware of our policy and their roles in maintaining, auditing and improving quality. Ensuring recruitment, training, development and retention of staff leads to competent employees.
- Communicate our environmental commitment to clients, customers and the public and encourage them to support it.

On Behalf of Kelvelec Electrical Supplies Limited.

Mr R Norfolk

Director

Date:

24-4-25

Mr I Gooding

Director

Date:

24/04/2025

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